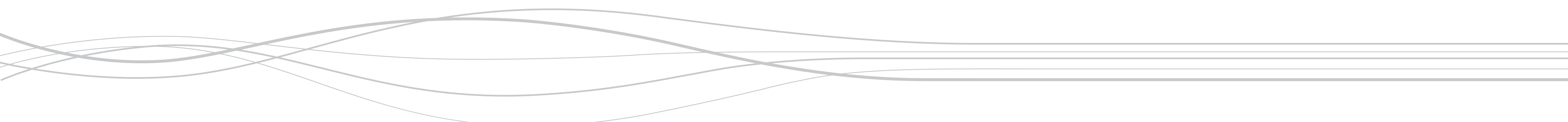


savant

Ecomm Phase 1



FILE NAME Savant_Ecomm_V1.7.2

EDITED ON Thu Dec 19 2013

VERSION	MODIFICATION DATE	CREATOR	DESCRIPTION
v1	November 2013	Andy Hamm Dean Wong	Pre 1.4, wireframes covered the general structure of products and adding items to the cart.
v1.5	11.27.13	Andy Hamm	<ul style="list-style-type: none"> • Favorites have been changed, added • Keypad ordering has been added (must be edited) • Store landing page has been added • My Cart drop down has been modified and described further • Quick Orders have been removed to make way for duplicating orders on the admin side. • Search is now available throughout the cart / checking out experience • Custom Links has been added (p7 #8) to link up apps + whatever • My Orders has been edited. <ul style="list-style-type: none"> • Uploading a .csv file • Multiple orders within a job.
v1.6	12..06.13	Dean Wong	<ul style="list-style-type: none"> • WWW Navigation updates to reconcile affordances to login to the store vs. to dealer portal, for unlogged visitors landing on the marketing site home page, or a product's asset detail page. • Store Navigation with a stripped-down header, and added Accounts 2nd level navigation menu added for extensibility e.g. Savant Community, etc. • Main product landing page updates regarding CMS defined blocks, view all links • Added a page concept for a favorites page • Added the view of a Search Results page • Keypad Design updates to note that the whole interaction occurs in a Modal, details related to custom button ordering etc. • Changes to the cart process to add in Billing Terms, the ability to pay using a PO, manage multiple shipping addresses, invoice as printer-friendly or downloadable PDF
v1.7	12..09.13	Dean Wong	<ul style="list-style-type: none"> • Finalize site navigation (header, footer, 2nd and 3rd level, search) for initial release • Updates to shipping options in the cart • Shifting out of scope items (KPD, Upload .CSV) to a backlog section • Product details throughout to include MSRP, sales pricing • Search Results page now includes quantity, quantity discounting flag • Updates to Shipping and My Orders (Options following SF, Sort order filter) • Updates to add messaging and navigation details around Favorites, Order Archive
v1.7	12..13.13	Dean Wong	<ul style="list-style-type: none"> • Update to add Job Name on the Cart creation flow. • Updates to remove "out of stock" from inventory status on the Favorites screen. • Updates to reconcile My Jobs paradigm in regards to orders, billing, and shipments. • Updates to shipping in the cart to add terms agreement regarding back-charges by expeditors. • Annotation about sales support for initial release by phone or email
v1.7.2	12..18.13	Dean Wong	<ul style="list-style-type: none"> • Update to add to cart workflow and messaging. • Update to alerts to handle conditional messaging and provide further specs. • Updates to My Orders to resolve and better match business process to workflow.

Issue	Responsibility	Comments
Product selection	Savant	Determine if products that cannot be purchased online by the user are to be shown, but without the Add to Cart button. This includes obsolete releases or products that are held in safety stock.
Stock status	Savant	Wireframes call for an availability status of In-Stock, Pre-Order and Out of Stock. Other business requirements have indicated options such as showing available stock quantity; backordered (which is orderable), display expected arrival for backorder, not allow order of out of stock. These should be reconciled.

DW 12.9.13 - Addressed in Wireframes, Products that can be purchased online will display a "Buy Now" button on their detail page; products not yet available in the store should indicate something like, "buy now - coming soon" See Page 4

Addressed in Wireframes

Issue	Responsibility	Comments
Product price	Savant	Wireframes suggest a single price. Pricing on current customer communications generally contain MSRP and Sales Price. Recommend we show both the MSRP price and the dealers discounted price based on the account's tier price.
Delivery options	Savant	Reconcile wireframes with the broader shipping options including using the customer's account, Savant Flat Rate, etc.
Billing Address	Savant	Reconcile wireframes with need to choose both billing and shipping address.
Other Address	Savant	Determine if/how user should specify existing options for Final Destination address and Freight Forwarder.
Use of Billing Terms	Savant	Reconcile wireframes with need to be able to choose to use pre-defined billing terms.
Order limits	Savant	Determine how/when issues will cause an Inside Sales or Finance review of the order will be presented to the user.
Favorites/Frequent Purchase selection	Savant	Determine the flow for choosing favorite or frequently purchased products.
Order Notes	Savant	Current functionality contains notes that travel with the order. They are marked whether to be kept private or included on documents such as shipments or invoices. Consider whether to display these to the user during the order process, as well as allow the user to add notes to the order.
Country limitations	Savant	Since the shipping address is specified after the products, consider the handling of products which have limitations for the destination country.

Addressed in Wireframes

DW 12.9.13 - Met with BL and limiting shipping options to ground, 2 day, 3 day select, standard overnight, priority overnight (last in order). No 1 day overnight for initial release. See Page 11.

Addressed in Wireframes

Addressed in Wireframes

Added 'Notes' section

Addressed in Wireframes

Addressed in Wireframes

Addressed in Wireframes

Addressed in Wireframes

Addressed in Wireframes

Issues To Dos

SingleThrow / Current savantsystems.com / how do we handle navigation and footer?

Store Landing Page: What is the content?

Google Analytics Paths

Product Photography Re-Shoot

Specs: Image size and rules

Keypads / Is there a keypad 'Products' page?

Keypad Ordering: 'Hold' order for button names Check with Kevin K.

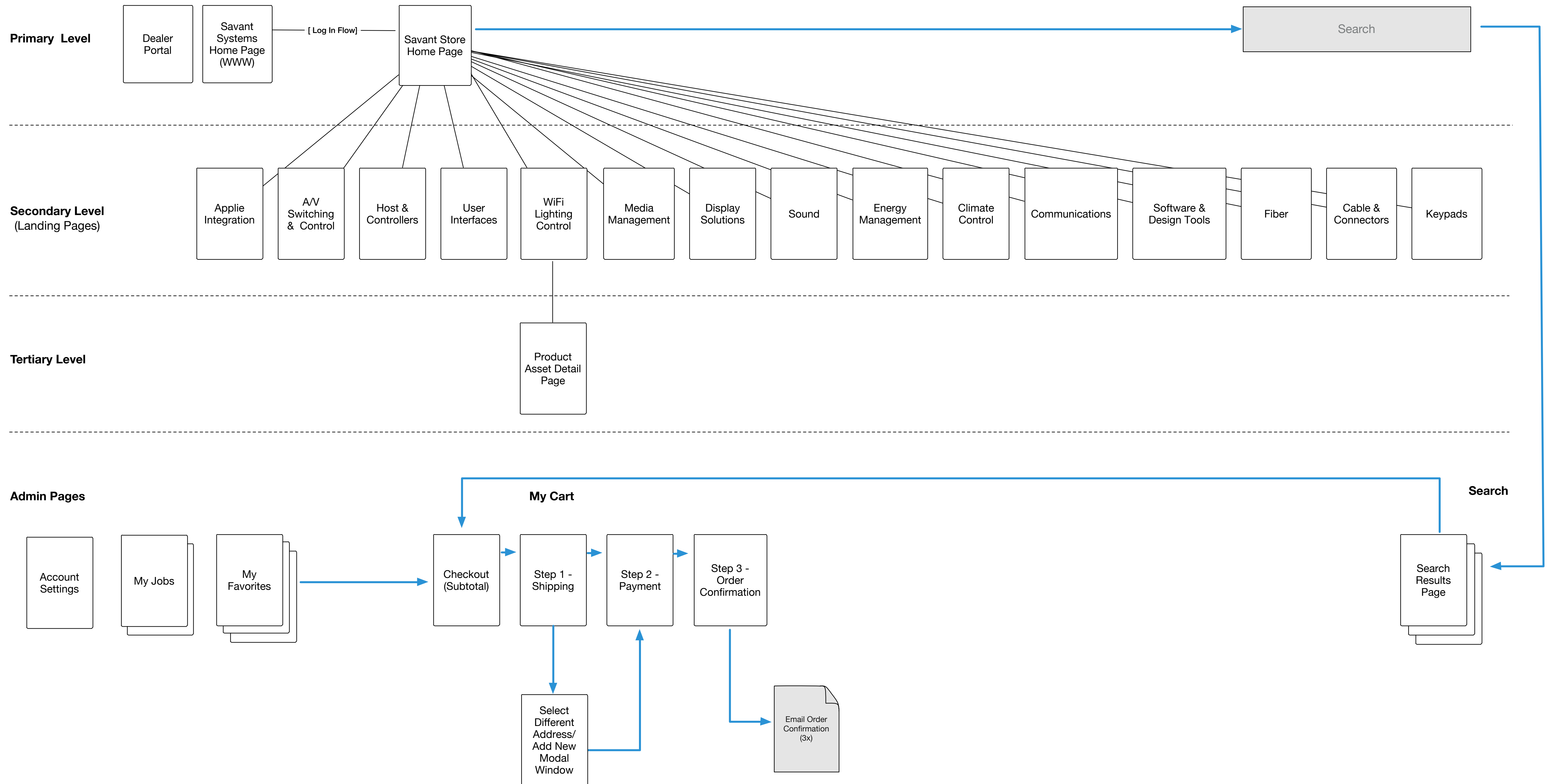
Keypad Ordering:
 Establish all parts
 Establish all styles
 Get .lw4 file to Walt

Questions:

AH (Page 7): Do we want our keypad types (Circa, Echo etc) to be listed as products?

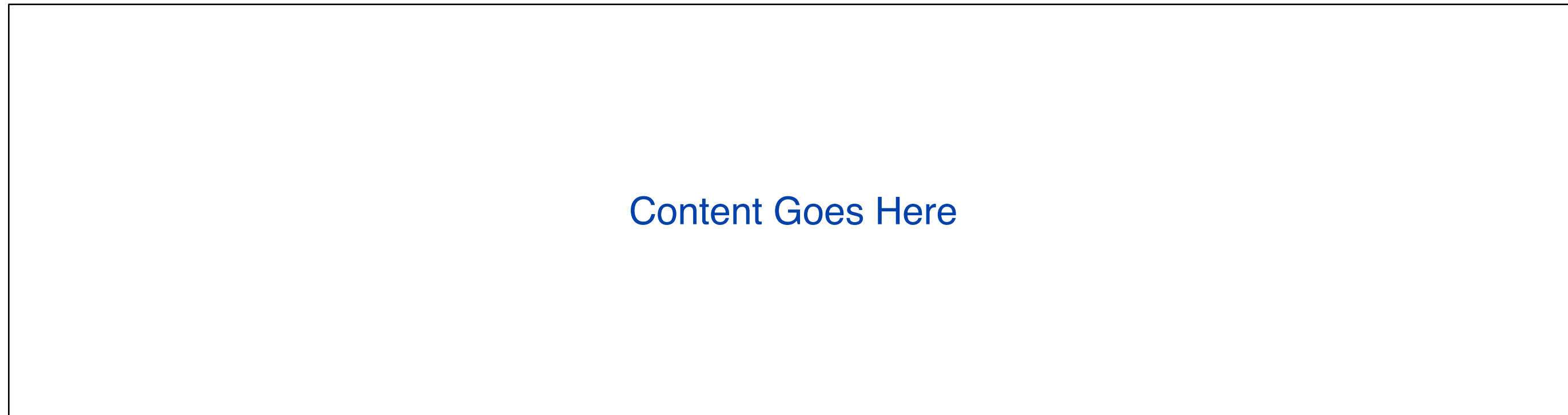
Dependencies:

Change the link referrer for "Store" in the Dealer Portal sub navigation to refer to the new store URL TBD



General Site Navigation + Store Navigation

Savant Logo	About	Markets	Products	Savant & Apple	Partners	Savant Showcase	Contact Us
-------------	-------	---------	----------	----------------	----------	-----------------	------------



Site General Footer

eBinder Access
Download Savant's NEW System Design & Specification eBinder.

Free Savant Lite App
Download Savant's TrueControl and TrueImage Demo App.

Keypad Studio App
Design Your Own Savant Keypad With This Free App.

Where to Buy
Find a Savant Installation Specialist near you.

Latest Savant News: Savant Details New Multiroom Media Distribution Line



Home | About | Markets | Products | Savant & Apple | Partners | Savant Showcase | Contact Savant | Where to Buy | Dealer Login | Site Map | Legal | Store Login

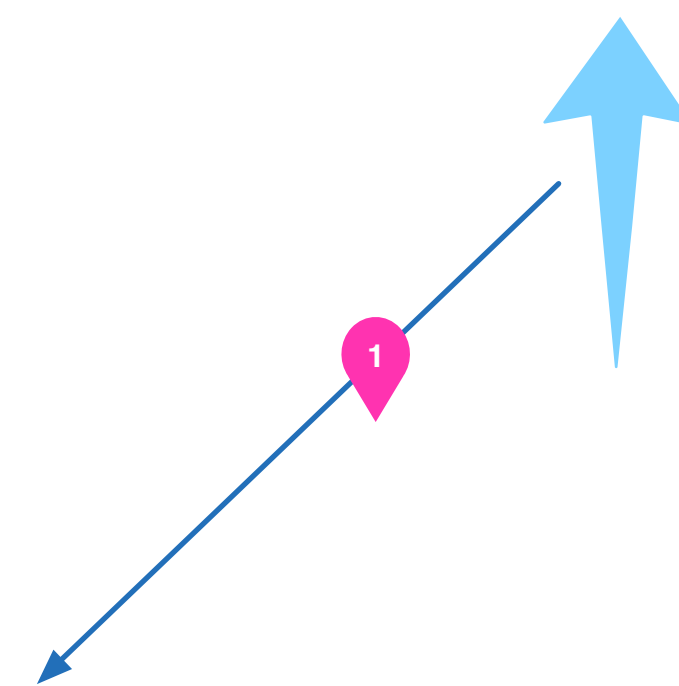
Copyright ©2013 Savant Systems LLC All Rights Reserved

Log In Here to start shopping Savant's Store

You must be pre-authorized to buy or sell products from our store. [Contact Us](#) to learn more.

Remember me [Forgot password](#)

Cancel
Log In



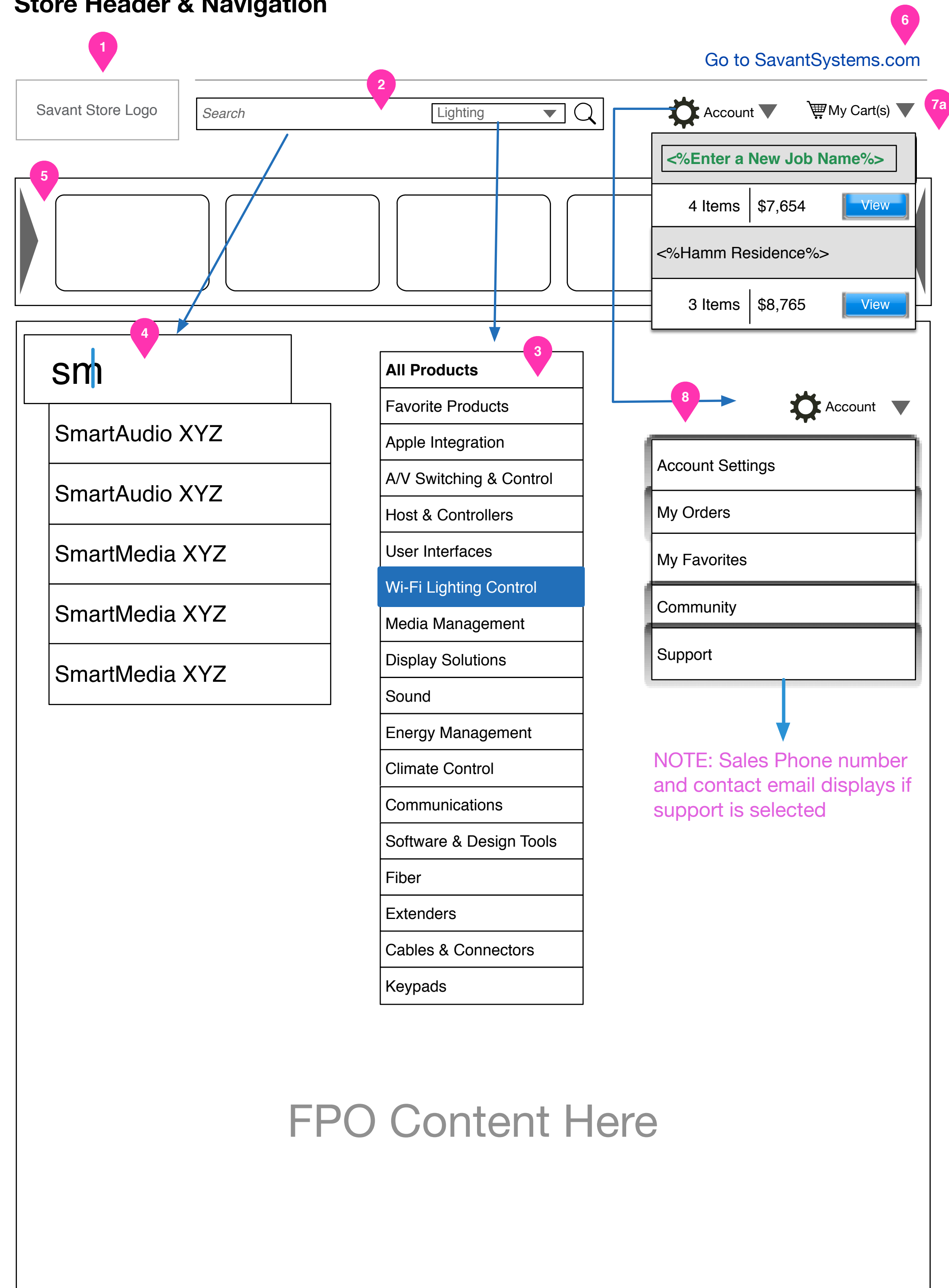
For initial release, the Store will be its own separate Web site experience.

1. Navigational to the Store will be enabled via addition of a Store link in the footer (Affordance intentionally sublimated for initial release Dealer/Mfg. audience). Note: Log In as a Page (for consistency with Dealer Portal log in, not a modal window) Contact Us should be linked to <http://www.savantsystems.com/contact.aspx> to ensure lead generation flow.
2. Navigation via a Product Detail Page - An unlogged visitor may drill down on a product category landing page to a product asset detail page.
3. If the product is available for online purchase a "Buy Now" button will be displayed otherwise the button is grayed out and "Coming Soon" is displayed.

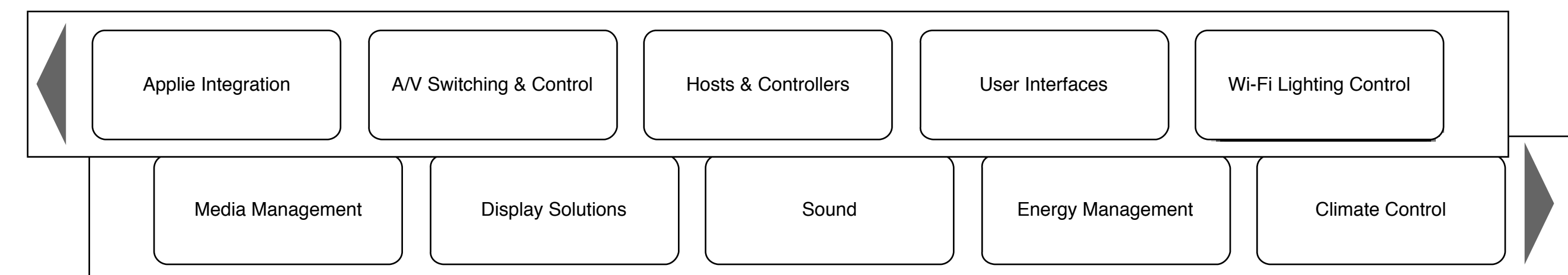
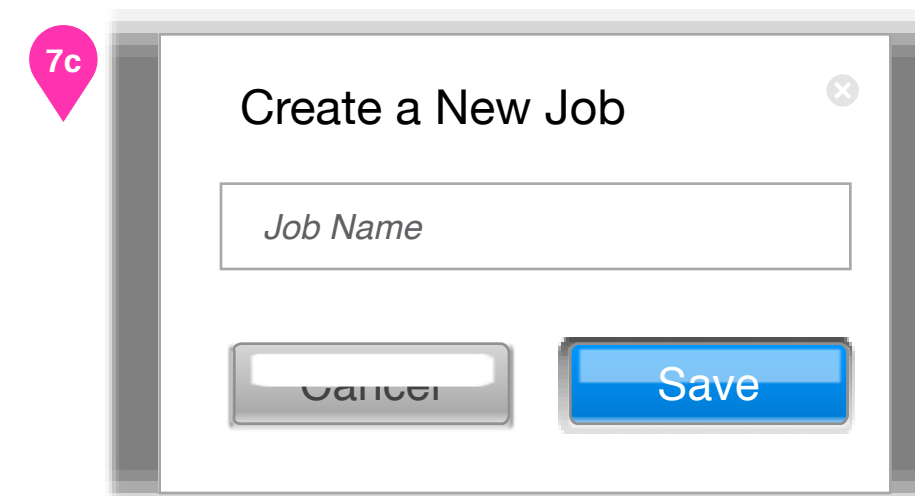
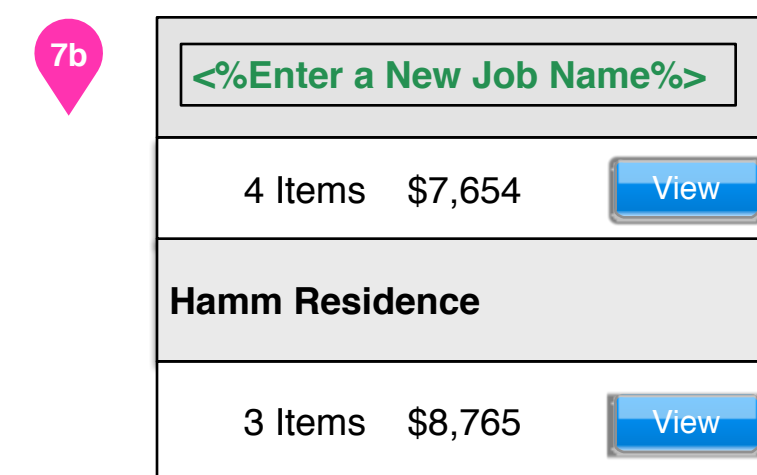
Unlogged visitor Navigation via a Product Category > Product Asset Detail Page

The screenshot shows the Savant website's navigation and product detail page. The navigation bar includes links for About, Markets, Products, Store, Savant & Apple, Partners, Savant Showcase, and Contact Us. The 'Store' link is highlighted, and a dropdown menu is open, showing various product categories such as Favorite Products, Apple Integration, A/V Switching & Control, Host & Controllers, User Interfaces, Wi-Fi Lighting Control, Media Management, Display Solutions, Sound, Energy Management, Climate Control, Communications, Software & Design Tools, Fiber, Extenders, Cables & Connectors, and Keypads. The 'Wi-Fi Lighting Control' category is selected. The product detail page for 'SmartLighting 2 SSL-P002' is displayed, featuring a product image and a 'Buy Now' button. A pink callout bubble labeled '3a' points to the 'Buy Now' button. Below the product image, a 'Coming Soon!' button is visible, with a pink callout bubble labeled '3b' pointing to it. A pink callout bubble labeled '1' points to the 'Log In Here' form in the footer area.

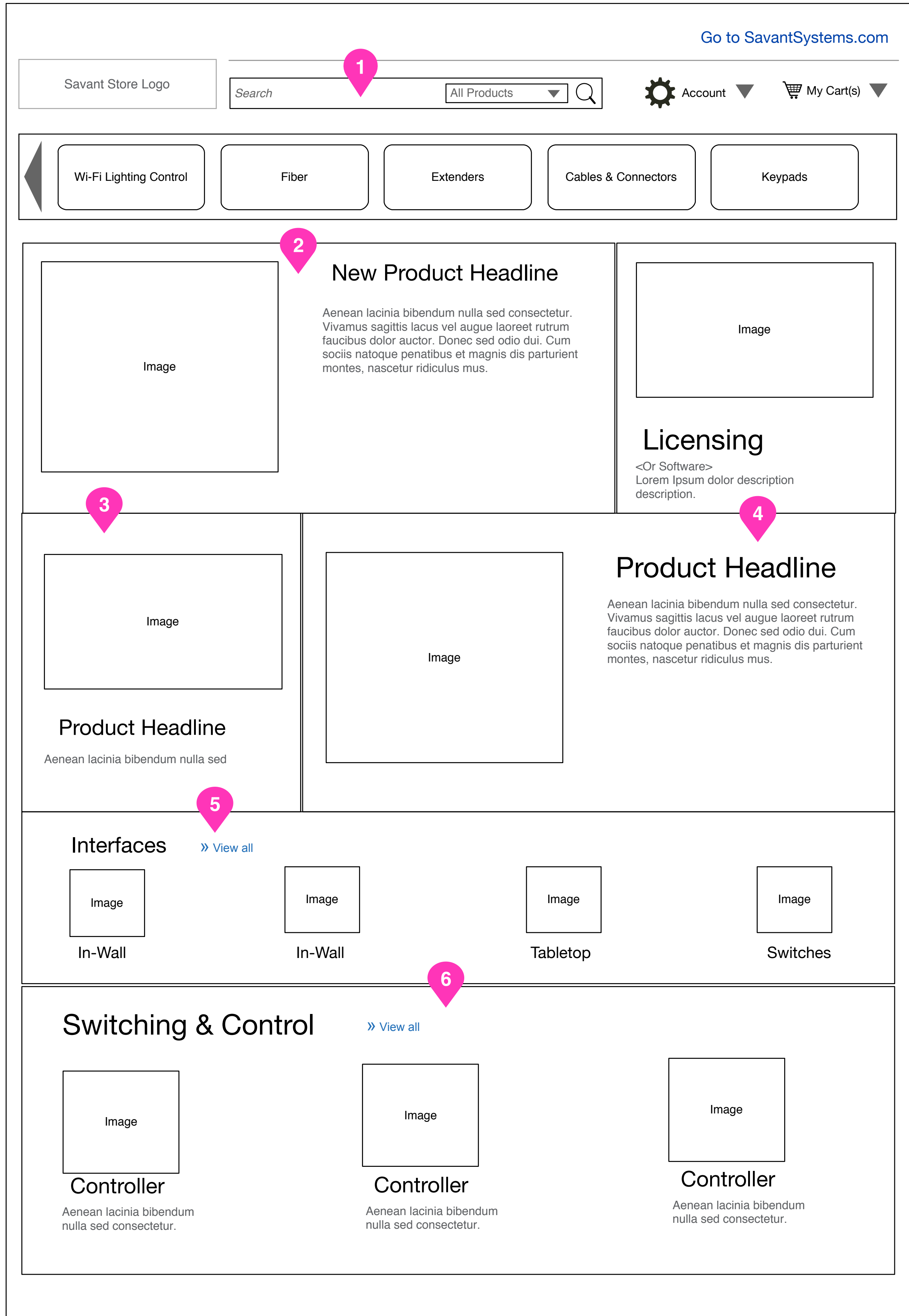
Store Header & Navigation



1. The Savant Store logo will provide navigational affordance to the Store home page
2. Store search will be category focused and triggered by hitting the enter key (No button, keyboard active all by default)
3. Embedded menu in search select defaults to product category in focus. Favorite products will also populate under this tab. And a user may choose to search broadly across all categories by selecting the "All Products" filter.
4. Store-focused search will auto-populate with products.
5. Store navigation by major category on the main product landing page via a horizontal carousel, see case ex. <http://store.apple.com/us/buy-mac/macbook-pro>
6. A link will spawn a new tab/window to the www-website so the store experience remains the focus.
7. **(7a)** My Cart(s) will be the active carts that a user has open, based on the Job. All carts can have multiple Jobs = Opportunities. A user has access to view their rolled up carts inline via spin-down via the "view" button. **(7b)** Users will be asked optionally to name their Job when viewing the cart via an editable inline field that saves by hitting return. If a user does not name their cart, they will still be able to name it later via **(7c)** the My Jobs admin page. Every time a new cart is created the user will be optionally asked to name it (not required when we get to B2C, and intentionally less invasive). If the user navigates away from the store the system will implicitly save those carts to the logged in profile for that account since carts live in perpetuity as long as the user remains logged in and do not "time out". If the user is not logged in, closes their browser, logs out, or kills their cookies (e.g. User #4: Tech browsing store) anything in their cart(s) will not be saved.
8. Account will bring the user to the admin-side of the system. Menu items include access to the Savant Community (and provides extensibility to eventually other housekeeping items like, Support). Links should spawn a new tab/window to keep users focused on the shopping experience.
9. The product carousel features products by category along with a shiny product image and can emulate similar interaction and easing effects to the one found on Apple.com's site. Other options to consider: Slow scroller from left to right that pauses on mouseOver, opacity effects on-hover, etc.



Store Footer



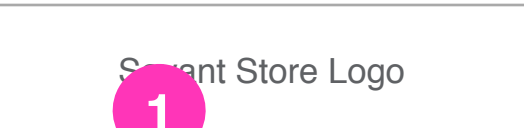
Store 1st Level Landing Page

1. A search field is available to query products within the store from here. This field will always be available throughout the store experience.
2. New products will always populate here.
3. Any featured product. Product headlines and images will be hot linked to their respective pages.
4. Any featured product with a description.
5. Interfaces: Anything an end user will touch. "View all" jump links would resolve to a search results view displaying this genre of products.
6. Switching and controllers.

Dev Note: Body content and sections will be CMS defined within locked regions.

1. Products / Category / Job Breadcrumb - Below the main navigation, display the path the customer has taken to get here to help maintain orientation.
2. Left Navigation Bar - Persistent, fully-exposed category level navigation appears for cross nav affordance.
3. Favorites - Favorite Products will be saved under this category. When the user navigates to this page, there will be a call to action to add products to favorites.
4. Proceed to checkout # - My Cart(s) will be the active carts that a user has open, based on the job. Jobs are defined per user by an Admin. A user has access to view up to a max of 10 carts through a drop down. 10+ will be avail. via a My Carts page.
5. Related Products - A possible concept is to separate out these 3rd party offerings from Savant offerings. Conversely these offerings could be intermingled with a visual flag (label, image, text) callout/banner.
6. Clicking an item to add it to Favorites adds that item to the user's My Favorites list, and the button changes state as well as referring URL click through to the Account > My Favorites page.
7. When Bulk Discounting is available for an item, a flag is displayed.
8. **(8a)** In the case where there is more than one cart created, a select menu will appear when add to cart is clicked to allow users to select to which cart they want to add a product. **(8b)** A user will see the item added to their cart and a confirmation message will be displayed (adjacent to product just added or TBD system messaging area) for 3-5 seconds before fading out.
9. My Favorite is part of the User Admin/Account Settings area (See "My Jobs"). This page should have page pagination, a view/sort filter, and basic bulk operations to Add to Cart or Delete 1+ items. If a user chooses to delete one or more items, they will be shown a delete confirmation message.

Product Name	Category	Date Added	Status	Price
Product Name Item #: 44690-01	Wi-Fi Lighting	12.04.13	In-Stock	Sales Price: \$000.00 MSRP: \$000.00
Product Name Item #: 44690-01	Keypads	11.28.13	Pre-Order	Sales Price: \$000.00 MSRP: \$000.00
Product Name Item #: 44690-01	Climate Control	11.22.13	In-Stock	Sales Price: \$000.00 MSRP: \$000.00
Product Name Item #: 44690-01	Wi-Fi Lighting	10.14.13	On Back Order	Sales Price: \$000.00 MSRP: \$000.00
Product Name Item #: 44690-01	Apple Integration	10.04.13	In-Stock	Sales Price: \$000.00 MSRP: \$000.00
Product Name Item #: 44690-01	Sound	09.22.13	In-Stock	Sales Price: \$000.00 MSRP: \$000.00



1

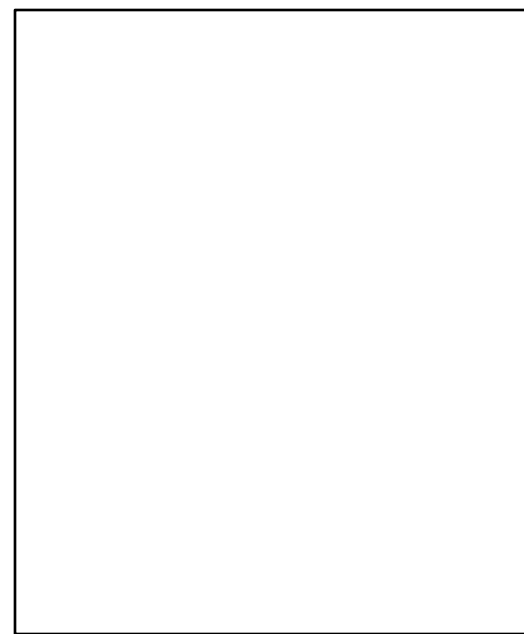
[Go to SavantSystems.com](#)

Products / <Category> / Job:<Job Name>

Account My Cart(s)

Savant Store

- Favorite Products
- Apple Integration
- A/V Switching & Control
- Host & Controllers
- User Interfaces
- Wi-Fi Lighting Control
- Lighting Control
- Media Management
- Display Solutions
- Sound
- Energy Management
- Climate Control
- Communications
- Software & Design Tools
- Fiber
- Extenders
- Cables & Connectors
- Keypads



2

SmartAudio 12 Zone Distributed Audio Platform SSA-4000

Cum sociis natoque penatibus et magnis dis parturient. Phasellus laoreet lorem vel dolor tempus vehicula. Nihilne te nocturnum praesidium Palati, nihil urbis vigiliae. Cum ceteris in veneratione tui montes, nascetur mus.

Quantity

3 Add to Cart

Sales Price: \$000.00
MSRP: \$000.00
Status: In Stock

4 + Favorites

6 Alerts

5 Tech Specificati

Quick Reference Guide

7 CAD Drawing

SmartApp App

What's in the box, what's included:

Aenean lacinia bibendum nulla sed consectetur. Vivamus sagittis lacus vel augue laoreet rutrum faucibus dolor auctor. Donec sed odio dui. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus.

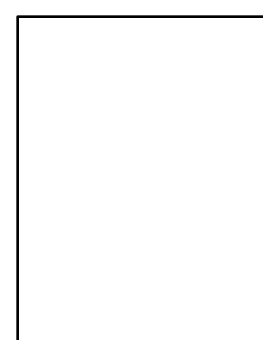
Warranty Information

Aenean lacinia bibendum nulla sed consectetur. Vivamus sagittis lacus vel augue laoreet rutrum faucibus dolor auctor. Donec sed odio dui. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus.

8

Related Products <Third party or Savant>

Product Category



Product Name Goes Here

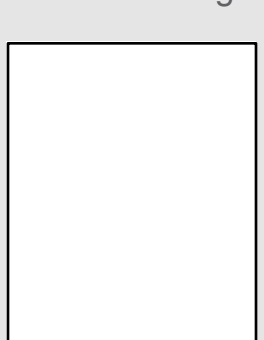
Price: \$000.00
MSRP: \$000.00
Status: In Stock

Qty:

Add to Cart

+ Favorites

Product Category



Product Name Goes Here

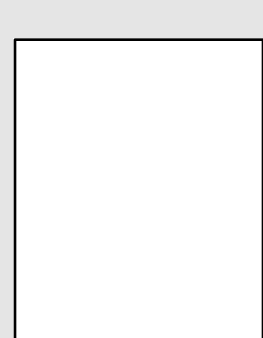
Price: \$000.00
MSRP: \$000.00
Status: In Stock

Qty:

Add to Cart

+ Favorites

Product Category



Product Name Goes Here

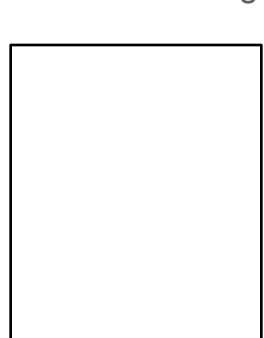
Price: \$000.00
MSRP: \$000.00
Status: In Stock

Qty:

Add to Cart

+ Favorites

Product Category



Product Name Goes Here

Price: \$000.00
MSRP: \$000.00
Status: In Stock

Qty:


Add to Cart

+ Favorites

1. A bread crumb will be available that indicate the hierarchy of the product. Job name is optional. If a user was on their 'Orders' page, they could create a job, which would populate this drop down. By default, the Job name drop down will be 'None'. 'Jobs' are discussed later in the wireframe.
2. The product name, model number, price (dictated by user type) and availability are indicated here. States for Availability are: In Stock, Pre Order, Out of Stock.
3. Add To Cart will bring the user through the purchasing flow. Potentially, the user can have a few different carts, if they have a few different jobs.
4. This would open a modal dialog window that says, "Selecting Favorites will add this product to your Favorites list in your account settings and product searches." Buttons: 'Cancel' and 'Save to Favorites'
5. Any technical documentation, associated with the product will populate here.
6. Notifications/Alerts will bring the dealer to a special page where they will be able to view and sign up for notifications with regard to this product (See Alerts wireframe)
7. The system should have fields that will allow for the flexibility to add URLs that could link to anywhere.
8. Related products is a list of products that we will use to upsell to our customers. These will have the same format as the previous product page.

9

Modified Thu Dec 19 2013



If {

Credit Limit Reached
 Delivery # Limit Reached (This doesn't make sense, AH)
 Delivery Location Outside Available area

}



Send a Special Request

Dear <%Username%>,
 A special request must be made for this product.

1. <%Message Type%>

From: 2.

Contact your Savant Representative:

3.

Contact Savant Support

Message:

1. <% Message Type %>:

- “Your credit limit has been reached, and your order needs a finance review”
- “There is a limit on the delivery of this product.”
- “There are issues with the address for delivery of this product. [Change Address](#)” (Link redirects back to change address page 12 modal active)
- (If address is international) “There are issues with the address for delivery of this product, US-only delivery addresses are acceptable. [Change Address](#)” (Link redirects back to change address page 12 modal active)

2. Email address for user should be pre-populated

3. Email addresses for Sales or Finance or Support (dependent on message/request type above) should also be pre-populated.

4. Thank you fires a confirmation email and copy of the request.

CONTENT? Need to confirm SLA for turn-around response.

4

Thanks!

Your notification has been sent. A confirmation email has been sent to usersemail@address.com.

You will hear back from us within 24 hours regarding your request.

The screenshot shows a search results page for 'Lighting' with the following elements:

- 1:** Search input bar with 'All Products' dropdown and search icon.
- 2:** Left column navigation bar with categories like 'Favorites Products', 'Apple Integration', 'A/V Switching & Control', etc.
- 3:** Search Results subheading 'Search Results in Lighting' and a message 'Displaying 1-10 of 213 results for <%QueryTermsGoHere%>'.
- 4:** Results per page control set to '10 per page'.
- 5:** A large blue box labeled 'FPO - Featured Products Go Here' with a callout arrow pointing to the featured products section.
- 6:** Advertisement Space on the left side of the page.
- 7:** View controls at the bottom left showing 'Gallery' and 'List' options.
- 8:** Individual product cards, each containing a 'Product Category' dropdown, 'Product Name Goes Here', 'Price: \$000.00', 'MSRP: \$000.00', 'Status: In Stock', a quantity selector (Qty: 4), an 'Add to Cart' button, and a '+ Favorites' button.

1. Search input bar reflects category search if the user selected a category filter, otherwise defaults to all products on a basic keyword query.
2. Left column navigation bar provides affordance to go browse by category (If faceted search capabilities are possible, these would push below the faceted search filter functionality)
3. Results subheading gives the user system feedback relevant to task (And specifies category if applicable)
4. Pagination controls for horizontal affordance, as well as results-per page controls. These settings ideally are “sticky” and tied to the user’s profile (Begins to suggest future functionality for search preferences, advanced search, tie-ins to alerts/notifications). Results should display first 10 items, with increments of 20, 50, 100, all as select options in the menu. Further, controls should be at the top and bottom of a potentially long vertical page.
5. A product content block enables users to add to cart, assign quantity, add to favorites, click-through to a product detail page, or drill down via product category landing page.
6. Space below the left navigation area for house advertising, promotions, etc.
7. View controls to swap the view from a gallery to a list view.
8. A featured products component could appear above the results a.k.a. “Sponsored” to spotlight sale, vendor, closeout, featured items. We’ll want to take care that this widget doesn’t push the real results too far below the fold so no more than 2-4 items per block as a gallery or list view.

The 'Featured Products' component is titled 'Featured Products [Third party Related, Featured, Sale/Closeout Items]' and displays a grid of product cards. Each card includes:

- Product Category dropdown
- Product Name Goes Here
- Price: \$000.00
- MSRP: \$000.00
- Status: In Stock
- Quantity selector (Qty: 4)
- Add to Cart button
- + Favorites button

Savant Store Logo | Search | Switches & Cont... | Account | My Cart(s)

<My Cart> / <Job Name>

Product Successfully Added to Cart!

Image	Product Name	Price	Quantity
	SmartAudio 12 Zone Distributed Audio Platform SSA-4000 In Stock	\$999.99	1
	Savant Host Controller (w/ Redundancy & Solid State Drives) HST-4502S In Stock	\$999.99	3

Subtotal: **\$3999.96**

Related Products

Savant Store Logo | Search | Switches & Cont... | Account | My Cart(s)

Checkout

[Shipping](#) | [Payment](#) | [Order Summary](#) | **Continue >**

Ship to Default Address:

Carol Ann Livingstone [Edit](#)

114 MAIN ST
WEST BARNSTABLE, MA 02668-1040
United States
Phone: 857 272 6379

Shipping Method:

Flat-Rate Ground | 2 Day | 3-Day Select | **Standard Overnight** | Priority Overnight

Via My Account

I agree to [Savant's shipping terms](#)

Add New or Change Shipping Address | **Continue >**

Change Shipping Address to:

- Mark R. Souza**
114 Hawes Ave.
Hyannis, MA 02668-1040
United States
Phone: 857 272 6379
[Ship to this address](#) | [Delete](#)
- Samantha O. Nickerson**
15 Old Oyster Road
Cotuit, MA 02668-1040
United States
Phone: 857 272 6379
[Ship to this address](#) | [Delete](#)
- Geri J. Shields**
548 Wianno Ave.
Osterville, MA 02668-1040
United States
Phone: 857 272 6379
[Ship to this address](#) | [Delete](#)

Add a New Address

Note: U.S. shipping addresses only

Full Name:

Address Line 1:

Address Line 2:

City:

State / Province / Region:

Zip Code:

Country:

[Add](#) | Ship to this address

NOTE: Stripped down "bare" header and footer to intentionally limit navigation during checkout.

- The Job name will not be selectable through a drop down here. This will indicate the job name that was selected on the previous screen.
- Once the user has added a product to the cart, the system will confirm the addition.
- The products will stack vertically, much like the product page. Availability will still be visible. There will be no description here.
- Item deletion and quantity can be adjusted prior to checkout. Ajax should be employed to adjust the subtotal when changes are made.
- Proceed to checkout will bring the user to Step 1: Shipping page. Continue buttons appear top and bottom for potentially long order lists.
- Related products are here. Items added here update the order subtotal.
- The progress bar will display the current state, while prior and subsequent steps are grayed out but remain links on-hover for backward/forward navigation.
- The default shipping address is tied to the user's account settings. Add New/Change address would launch a modal window (See #10 and #11)
- The user has the ability to select from a few different methods of delivery. If via My Account is selected (e.g. their UPS account), the user must agree to our shipping terms including taking payment responsibility for invalid accounts, or secondary costs Savant incurs from shipping expeditors. **Note: Content for shipping terms displays in a modal window. NEED CONTENT?**
- Via a modal window, the user can select another shipping address. When many are available, show the first 10 and display a scrolling frame to handle overflow viewing of the shipping addresses list. A new shipping address will implicitly save and close the modal event, and dynamically update the Ship To address.
- Creating a new address will be an option here. **International shipping addresses are not allowed.**
- Continue buttons appear at both the top/bottom of the page.

12

Modified Thu Dec 19 2013

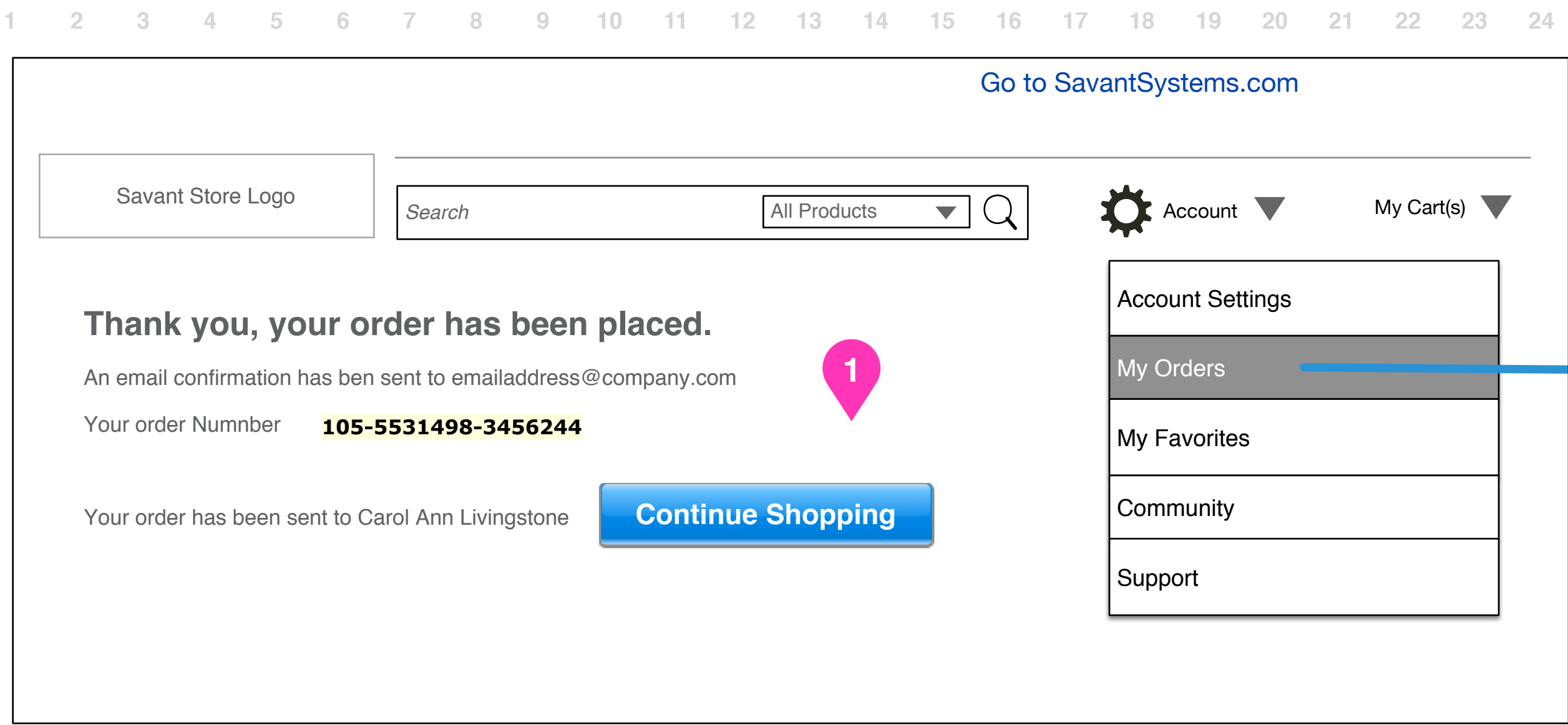
savant

The screenshot shows the checkout process. At the top, there's a search bar and navigation links for 'Account' and 'My Cart(s)'. Below this, there are tabs for 'Shipping', 'Payment', and 'Order Summary'. The 'Payment' tab is active, showing a 'Continue >' button. Below the payment options, there are three methods: a selected Master Card ending in 3456 (valid 1/12/17), a PO Purchase Order (valid 1/12/16), and a linked debit card (expired). A note points to the 'Billing Terms: Net30' link, stating: "Note: 'View' Billing terms would open a new tab/window to view the user's billing term details." At the bottom, there's an 'Add a new card' button and a section for 'Savant Accepts' with logos for VISA, MasterCard, DISCOVER, JCB, Discover Club, American Express, and PayPal.

The screenshot shows the 'Order Summary' page. At the top, there's a search bar and navigation links for 'Account' and 'My Cart(s)'. Below this, there are tabs for 'Shipping', 'Payment', and 'Order Summary'. The 'Order Summary' tab is active, showing a 'Place Order' button. Below the tabs, there are sections for 'Shipping Address' (Carol Ann Livingstone, 608 ROUTE 6A, EAST SANDWICH, MA 02537-1437, United States, Phone: 857 272 6379) and 'Billing Address' (JILL NEUBAUER ARCHITECTS, 15 DEPOT AVE, FALMOUTH, MA 02540-2301, United States, Phone: 857 272 6379). There's a 'Delivery Notes' section with a text input field. Below this, there's a 'Payment Method' section showing a selected MasterCard with last 4-digits ending in 7727. At the bottom, there's an 'Order Summary' table and a 'Place Order' button.

Order Summary	
Items:	\$3999.99
Shipping & handling	\$13.00
Total before tax:	\$4120.99
Estimated tax	\$46.99
TOTAL	\$4059.98

1. Step 2: Payment Method. Card selection includes payment by credit card(s), PayPal, or Purchase Order with Savant. Billing Terms will launch a new tab/window to display and show the buyer's current terms of credit.
2. Selecting Continue will bring the user to the Step 3: Order Confirmation page. In the event that there are many payment methods, show the first 10 payment methods and if there are more show a Continue button at the bottom (no need to show top/bottom buttons if the list is short).
3. Add a new card will produce all of the fields necessary to add a new card, along with card validation.
4. Order confirmation includes a detailed invoice for the user. There will be affordances to make final changes to the shipping address, payment method and Billing Address at this point.
5. The user can download the order in a printer-friendly manner. Place Order will initiate the transaction.
6. The customer needs to enter a code for their PO authentication
7. The customer's billing terms are available via a link that opens in a new tab/window displaying their terms.



1. Once the transaction has been processed a confirmation will populate that states the order has been placed. The user is not dead-ended, and the full store header and footer are displayed to provide navigation elsewhere within the experience, continue shopping etc.

2. (2a) The My Orders Page will be navigated to by the users admin page. (2b) Users can sort past orders by date, job name (A-z Alphabetical), by date range (calendar range pickers nice-to-have)

3. Creating a new job will take users to the main landing page in the same way as Continue Shopping. **Note:** A newly created job does not have any orders or shipments or any other information until the user has added products to the cart for this job. The new job/cart will not show up on the My Orders page since it is not an order until purchased.

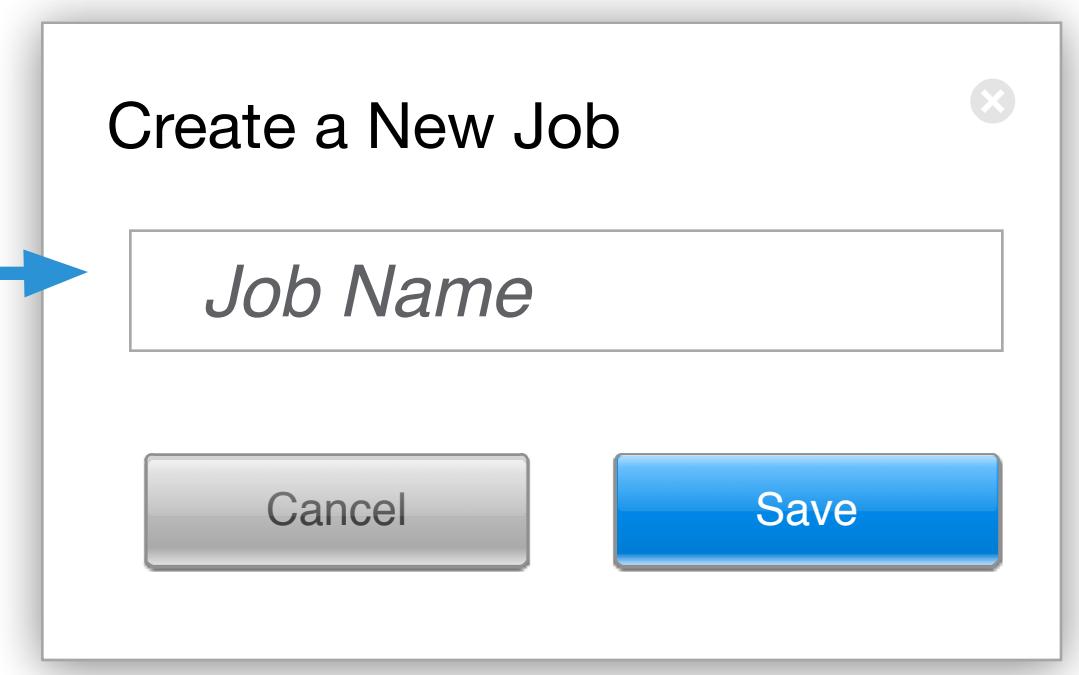
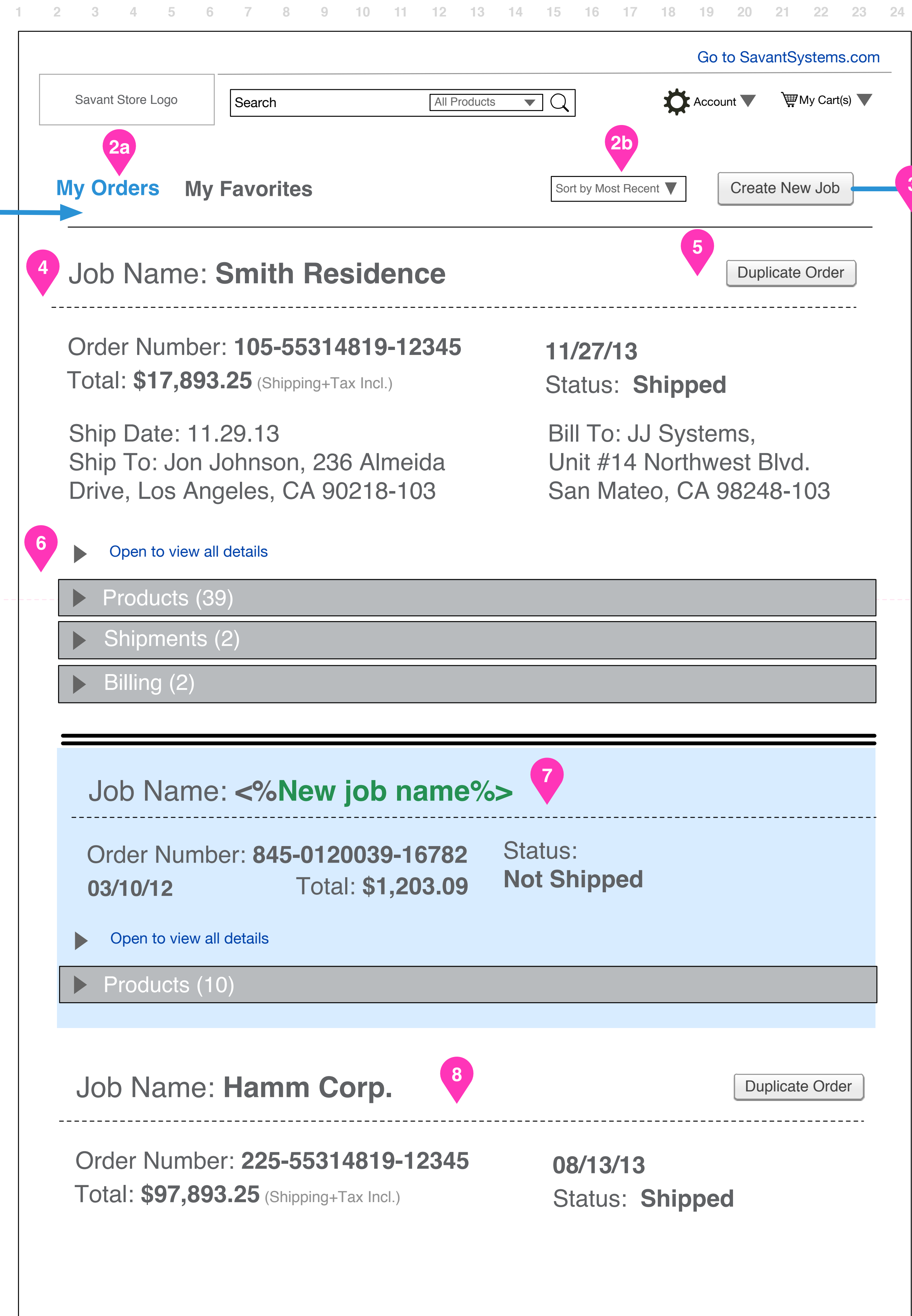
4. The overall status of an order can be viewed at-a-glance here. An order can have multiple products, shipments, and billings. For each order some number of items may have shipped while other items may still be in queue (back-orders, hold request etc.), Other orders may have shipped in full, or haven't shipped. In the case where something has shipped, billing slip(s) will be available.

5. The user can duplicate the order here, which will simply create a new cart, add all of the inventory from the previous order, maintain all of the address and CC info, and bring the user to the checkout page.

6. Users can view details by type, or expand all categories via expanding/collapsing panels. The number of items within a container are listed. If there are zero of a category it does not appear (no empty containers).

7. Example of a new Job that has been unnamed. A name can be added via a strong call to action and in-line editable region that saves implicitly on return, or on leaving the page.

8. Jobs will run long down the page, in reverse chron, for now. Consider pagination in a later phase.



Refresh to main product landing page to Go Shopping

[Go to SavantSystems.com](#)

Savant Store Logo

[Account](#)
[My Cart\(s\)](#)

My Orders [My Favorites](#)
Sort by Most Recent ▼
[Create New Job](#)

Job Name: **Smith Residence**

[Duplicate Order](#)

Order Number: **105-55314819-12345**

Total: **\$17,893.25** (Shipping+Tax Incl.)

Ship Date: 11.29.13

Ship To: Jon Johnson, 236 Almeida Drive, Los Angeles, CA 90218-103

11/27/13

Status: **Shipped**

Bill To: JJ Systems, Unit #14 Northwest Blvd. San Mateo, CA 98248-103

[Open to view all details](#)

- [▶ Products \(39\)](#)
- [▶ Shipments \(2\)](#)
- [▶ Billing \(2\)](#)

Job Name: **<%New job name%>**

Order Number: **845-0120039-16782**

03/10/12 Total: **\$1,203.09**

Status: **Not Shipped**

[Open to view all details](#)

- [▶ Products \(10\)](#)

Job Name: **Hamm Corp.**

[Duplicate Order](#)

Order Number: **225-55314819-12345**

Total: **\$97,893.25** (Shipping+Tax Incl.)

08/13/13

Status: **Shipped**

Job Name: **Smith Residence**

[Duplicate Order](#)

Order Number: **105-55314819-12345**

Total: **\$17,893.25** (Shipping+Tax Incl.)

Ship Date: 11.29.13

Ship To: Jon Johnson, 236 Almeida Drive, Los Angeles, CA 90218-103

11/27/13

Status: **Partially-Shipped**

Bill To: JJ's Super Systems, Unit #114 Northwest Blvd. San Mateo, CA 98248-103

[Close](#) 1

[Products \(39\)](#) 2

Product	Store Status	Qty.	Price Ea.	Shipped	Total Price
SVT-356M - Space Modulator	Lorem ipsum	4	\$456.74	4	\$1,456.74
SVT-596TP - Video Multi-phase	Dolar sit	16	\$159.30	16	\$6,059.30
SVT-006T - Light Controller	Lorem	8	\$1,704.48	8	\$7,841.48
SVT-Q44T - Mega Amp	Ipsum Dolar	3	\$269.17	3	\$456.17
SVT-230U - Fiber	Lorem ipsum	1	\$2,592.11	1	\$2,592.11

[Shipment \(2\)](#) 3

Shipment Date	# Products Shipped	Tracking Number	
11.27.13	20	35232-3454-568567	Track Shipment 4
11.11.13	12	780879-1234-065	Track Shipment 5

[Billing \(2\)](#)

Billing Date	Billing Details
11.25.13	6
11.08.13	

1. When fully expanded the panel set control changes to "close"
 2. A total number of items in a given panel.
 3. Product name, item #, store status, quantity, price each, total shipped and total price for product criteria.
 4. Shipment date, total # products shipped, tracking number for Shipments
 5. Track shipment button uses repopulated referrer to chosen carrier's tracking methods.
 6. Billing details by date, available for viewing in a new tab, or downloadable.
- Note: Archiving of orders moved to backlog futures.

Question: Do we ever want to allow renaming of named jobs that have shipped?

Question: Download or print .csv of all here for a future feature?

Product Backlog

{ Pages and notes Beyond this Point: Features for Future Feature Planning }

Product Features

- Keypad Design Tool Redesign
- Upload .csv order and sync with DTools

Proposed Futures

- **User Groups, User Level Permissions and Global User Mgt./Administration**
- Design a user-level view of the cart as opposed to an account level view of the cart to account for cases where multiple sales people for an organization want to limit access/viewing to purchases they're making from us, e.g. John is working on a big job for XYZ Corp but doesn't want Jeannie to be aware that he's working on it. 12.12.13 Walt confirms system is designed for this capability in mind, just when we want to turn it on.
- **Recommendations, reviews, social sharing** - Post launch based on usage stats and traffic/visitation. Likely may need seeding and content maintenance to keep fresh and lively. Nothing worse than scant or no reviews, non-targeted recommendations. Social sharing is probably the one that doesn't have a critical mass dependency to implement.
- Live Chat support during normal business hours or 24/7
- Ability to Archive older orders to take them out of the user view of My Orders.
- Lightbox (Zoom in/out) functionality for product imagery.
- "At-a-glance" popOver "lightbox-like" window to get details of a product on a landing page, in search results, without having to drill down.

[Go to SavantSystems.com](#)

Savant Store Logo

Search

Account

My Cart(s)

Products / <Category> / Job:<Job Name>

Savant Store

Favorite Products
Apple Integration
AV Switching & Control
Host & Controllers
User Interfaces
Wi-Fi Lighting Control
Lighting Control
Media Management
Display Solutions
Sound
Energy Management
Climate Control
Communications
Software & Design Tools
Fiber
Extenders
Cables & Connectors
Keypads

Keypad Ordering

Cum sociis natoque penatibus et magnis dis parturient. Phasellus laoreet lorem vel dolor tempus vehicula. Nihilne te nocturnum praesidium Palati, nihil urbis vigiliae. Cum ceteris in veneratione tui montes, nascetur mus.

Design Keypads

Order Parts

Product Name

Product Category

Sales: \$499.99

MSRP:\$512.99

Status: In Stock

Add to Cart

+ Favorites

Keypad Ordering

This page is dedicated to Keypads. There will be two buttons that direct the user to order parts or design keypads. Each will bring the user to the consecutive pages.

Interaction Note: The Keypad Experience will trigger a modal window event. This accommodates configuration within the overall eComm experience as a focused and integral shopping activity.

[Go to SavantSystems.com](#)

Savant Store LogoAccount
My Cart(s)

[Products](#) / [<Category>](#) / [Job:<Job Name>](#)

Keypads:

2
+
-
Duplicate

- East Wall
- West Wall
- North Wall 2
- North Wall 1
- East Wall
- West Wall
- North Wall 2
- North Wall 1
- Family Room 1
- Living Room 1
- Master Bedroom

Keypad Name: A keypad name is required.

Style:


Configuration:

Face Plate Color:

LED Color:

Switch Color:

Backlit:



Gang 1

Switch	Line 1	Line 2
1	<input type="radio"/> Text <input type="radio"/> Icon <input type="text" value="Lorem"/>	<input type="text" value="Ipsum"/>
2	<input type="radio"/> Text <input type="radio"/> Icon <input type="text" value="Lorem"/>	<input type="text" value="Ipsum"/>
3	<input type="radio"/> Text <input type="radio"/> Icon <input type="text" value="Apple"/>	<input type="text" value="Ipsum"/>
4	<input type="radio"/> Text <input type="radio"/> Icon <input type="text" value="Apple"/>	<input type="text" value="Ipsum"/>
5	<input type="radio"/> Text <input type="radio"/> Icon <input type="text" value="Lorem"/>	<input type="text" value="Ipsum"/>
6	<input type="radio"/> Text <input type="radio"/> Icon <input type="text" value="Apple"/>	<input type="text" value="Ipsum"/>

Gang 2

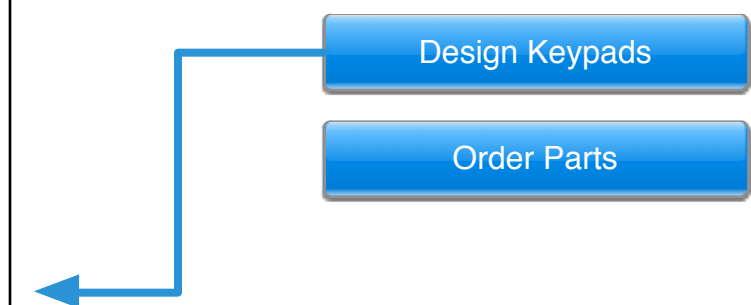
Switch	Line 1	Line 2
1	<input type="radio"/> Text <input type="radio"/> Icon <input type="text" value="Lorem"/>	<input type="text" value="Ipsum"/>
2	<input type="radio"/> Text <input type="radio"/> Icon <input type="text" value="Lorem"/>	<input type="text" value="Ipsum"/>
3	<input type="radio"/> Text <input type="radio"/> Icon <input type="text" value="Apple"/>	<input type="text" value="Ipsum"/>
4	<input type="radio"/> Text <input type="radio"/> Icon <input type="text" value="Apple"/>	<input type="text" value="Ipsum"/>
5	<input type="radio"/> Text <input type="radio"/> Icon <input type="text" value="Lorem"/>	<input type="text" value="Ipsum"/>
6	<input type="radio"/> Text <input type="radio"/> Icon <input type="text" value="Apple"/>	<input type="text" value="Ipsum"/>

Keypad: KMC-01AX \$100

Faceplate: KMC-1234 \$300

MSRP: \$400

Add to Cart



Design Keypads

When the user gets to this page, a keypad style should populate all of the available fields here. **This should be established by the business-side.** The user can edit the keypad or add a keypad from that point.

1. Upon the creation of the keypad, a name was generated, however the Name field is customizable at any time, as illustrated here. Keypad names are required.
2. Adding a keypad will occur when this button is pressed. The added keypad will inherit the settings from the previous keypad. A modal window will prompt the user to name the keypad (2.1).
3. When a user selects a keypad from the list below, they can select the this button to remove a keypad. This button is only active unless there is more than one keypad. Otherwise it should be 50% transparent.
4. When a user has added a keypad, they will also be able to duplicate it. When a user clicks this button, a modal window will populate at 4.1. This button is only active unless there is more than one keypad. Otherwise it should be 50% transparent.
5. **The following drop downs will populate with default values.** When any of the drop downs change, the image to the right should refresh automatically.
6. The following table indicates whether text or icons will populate the buttons located on the selected keypad. Icons will populate a drop down. Each 'Gang' is dynamic. A gang is a grouped column of buttons. There will always be at least one gang. Gang data should be stored. If a user started with two gang, and labeled buttons, then deleted the gang, if another gang is then added again, it should acquire the same properties of the previous 2nd gang.
9. Keypad model numbers, faceplate model numbers, and the MSRP will populate here.

NEED TO ESTABLISH WHAT THE CART LOOKS LIKE FOR DESIGNED KEYPADS.

2.1

Add Keypad

A keypad name is required.

Cancel
Add Keypad

2.2

Add Room

A room name is required.

Cancel
Add Room

4.1

Duplicate Keypad

A keypad name is required.

Cancel
Duplicate Keypad

[Go to SavantSystems.com](#)

Switches & Cont... ▼

Account ▼
My Cart(s) ▼

Products / <Category> / Job:<Job Name> ▼

Faceplates

Circa

Metro

Echo

View Cart

Buttons

Circa

Metro

Echo

Custom

Parts Currently In Your Cart:

Keypads:	6 x	\$40
		\$240
Faceplates:	3 x	\$80
		\$240
MSRP:		\$480

View Cart

Design Keypads

Order Parts

Ordering Parts

1. Click an item to show a modal overlay view with more information and the option to add it to the cart. While this view is visible, the rest of the page is dimmed. The page's URL changes when viewing modal product information so that the URL can be copied and shared. Clicking the close button, or anywhere outside the modal window, closes it.

Faceplates

Style: Circa Column Mount ▼

Configuration: 12 / Double Gang ▼

Face Plate Color: Almond ▼

Part #: FC1C-XWM

Quantity: Price per unit: \$40

Total: \$80

Hold shipment for additional order(s).

Add to Cart

Standard Buttons

Button Style: Circa ▼

Button position: Center (full) ▼

Left (half) **Right (half)**

Color: Almond ▼

Text Color: Almond ▼

Line 1: Text Icon

Line 2: Backlit?

Quantity: Price per unit: \$40

Total: \$80

Hold shipment for additional order(s).

Add to Cart

2. As parts get added to the cart a tally and subtotal will be viewable here.
3. No matter which style you choose from the main grid, all options are available in this menu for quickly switching later.
4. Paste or type a part number here.
5. Some keypad styles require distinct left half, right half, or center full-size keys.
6. On buttons which support only one line of text, the label "Line 1:" is replaced with the label "Button Text:".

Custom Buttons

Button Style: Custom ▼

Describe your custom button here. When your order is received, a Savant representative will contact you to discuss details and pricing of your custom button.

Example: "A yellow button shaped like a 5-pointed star."

text here

Browse

3 Mb file size max .jpg, .gif, .png, .bmp formats allowed

Quantity: Price per unit: TBD

Total: TBD

Hold shipment for additional order(s).

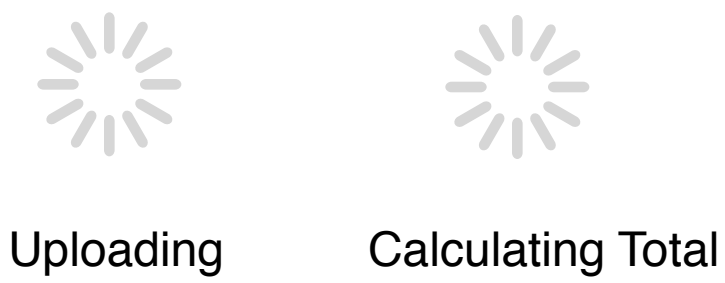
Add to Cart

Note: Custom orders need to be quoted hence TBD pricing and total

Note: Hold shipment request as they relate to custom orders

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24

Selecting the 'Import .csv' button will produce a call to drag and drop a file or select through the directory system via the OS of the user's computer. This should happen inline.



An activity indicator will appear while a .csv file is uploading.

Once the user has selected the file uploading and calculating messaging should populate if the user has to wait for further actions.

If the file has been successfully uploaded a success message appears and the order populates the area below. Otherwise an error message will appear.